

QUALITY POLICY

PL Beauty Cosmetics Kft. is committed to the manufacture of high-quality cosmetic products and operates in accordance with the ISO 9001, ISO 22716 (cosmetic GMP), and ISO 13485 standards. Our quality policy is based on customer satisfaction, continuous improvement of product quality, and full compliance with laws and regulations.

To ensure customer satisfaction, we are committed to the continuous improvement of our product quality and to taking customer feedback into account. Through ongoing development and innovation, we strive to achieve and maintain a leading position in the market. A minőség iránti elkötelezettségünket a következő alapelvek mentén valósítjuk meg:

- 1. **Product Safety:** For products intended for human use, the production of safe products in every aspect is of fundamental importance and a responsible activity. The core principles to be followed during manufacturing include discipline, efficiency, order, cleanliness, identification, segregation, and traceability
- 2. **Customer Focus**: In all our activities, we prioritize customer needs and expectations, striving not only to meet but to exceed them
- 3. **Continuous Improvement**: We emphasize the importance of innovation and continuous development in both products and processes to consistently enhance the quality and efficiency of our products
- 4. **Performance Orientation:** We regularly evaluate and monitor the company's performance to ensure the achievement of our quality objectives and their continued relevance and compliance
- 5. **Legal and Regulatory Compliance:** We fully comply with all applicable laws and regulations and actively contribute to ensuring adherence to relevant standards
- 6. **Environmental Protection and Sustainability:** We strive to apply operational, manufacturing, and packaging methods that reduce environmental impact and contribute to sustainability, while taking environmental considerations into account
- 7. **Professional Development and Training:** We ensure that all our employees possess the necessary qualifications and knowledge to effectively contribute to the success of our quality management system
- 8. **Compliance with Regulatory Requirements:** We continuously monitor and update our compliance with regulations to ensure the safety and quality of our cosmetic products

This quality policy applies to all employees of PL Beauty Cosmetics Kft. and reflects our commitment to producing high-quality products and pursuing continuous improvement. Every employee is responsible for adhering to these commitments and strives through their work to contribute to the effectiveness and success of the company's quality management system.

Veszprém, 15th of May, 2024

István Vincze Managing Director